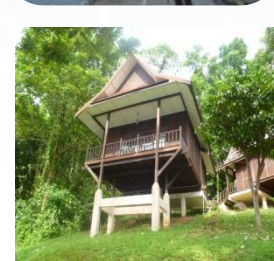


Implementation & Procedure of Engineering Services

April 2014



Briefing Agenda

- 1. Introduction Of GST**
- 2. Registration**
- 3. Responsibilities and Obligation of Registered Person**
- 4. Entitlement of Input tax**
- 5. GST Treatment on Supplies Made by Engineers**
- 6. Supplies Spanning GST**
- 7. Special Refund**
- 8. Preparation & Readiness**

Proposed GST Model

A common tax on

supplied in or
imported into
Malaysia



Goods and Services Tax (GST)
Rate = 6 %, Threshold = RM500,000

To replace current taxes

Sales Tax

- 5%, 10% & specific rate
- Various threshold

Service Tax

- 6%, Various threshold

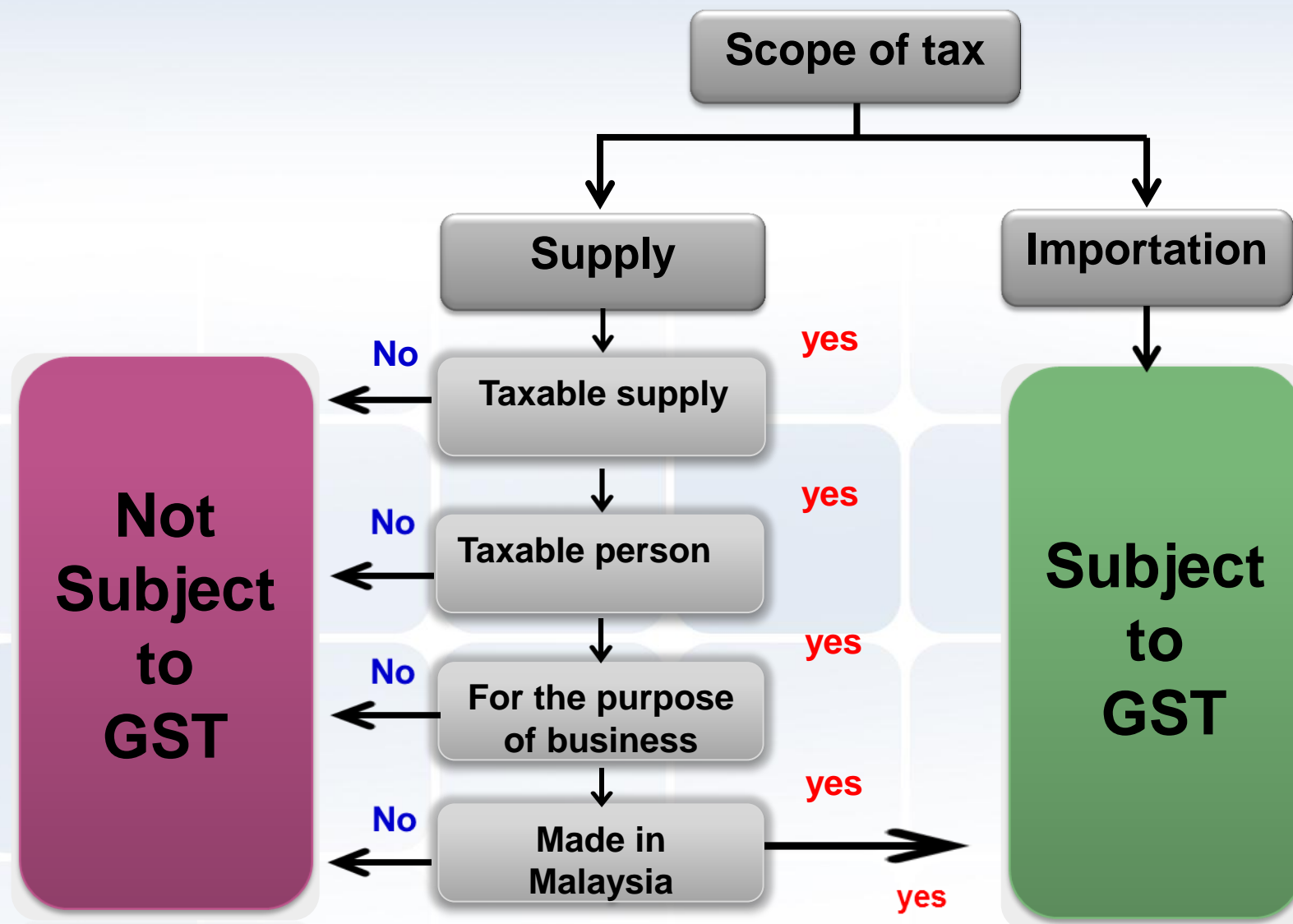
What is GST?

□ Scope and charge

❖ GST is charged on

- ✓ the taxable supply of goods and services
- ✓ made by a taxable person
- ✓ in the course or furtherance of business
- ✓ in Malaysia

❖ GST is charged on imported goods and services



Meaning of person

- Individual, corporation, Federal Government, State Government, statutory body, local authority, society, trade union, co-operative society, trust, partnership and any other body, organisation, association or group of persons, whether corporate or unincorporated

Meaning of a taxable person

- a person who is or is required to be registered under GST

Meaning of Business

- Includes trade, commerce, profession, vocation or any other similar activity, whether or not for a profit
- Excludes employment under contract of service and hobbies

Supply

- **Meaning of Supply**
 - **to serve, to furnish, to provide something**
 - in the case of goods – the transfer of title or ownership, outright cash or credit sale, hire purchase etc
 - in the case of services – the provision of services
 - **anything done for consideration**
 - sale, barter, exchange, license, rental, lease, right to use, gifts or disposition
 - linked to the supply
 - everything received in return for the supply of goods or services (in monetary or non-monetary terms)

Supply

Meaning of Supply (cont)...

- **certain transactions are not supplies**
 - **transfer of going concern (neither supply of goods nor services)**
 - **contribution to pension, provident or social security fund**
 - **compensation or liquidated damages**
 - **cash donation or grants where a person does not get benefits**
 - **disbursements, dividends, loan repayments or capital injection**

Supply

- **anything done with no consideration can be deemed to be a supply**
 - disposal of business assets
 - business gifts (>RM500)
 - Private use of business asset
 - imported services
 - goods supplied by overseas supplier via agents, contract or toll manufacturers (drop shipment)

2

Registration

Liability to Register

- Any person who makes taxable supply of goods and services in Malaysia
- Registration is mandatory for businesses with turnover that has exceeded the prescribed threshold
- Calculation of turnover for registration is based on the total value of the taxable supplies for a 12 month period
- Proposed threshold RM500,000.00

- **Liability to register is determined by**
 - ✓ **historical turnover (based on turnover of the current month and the preceding 11 months) or**
 - ✓ **future turnover (based on turnover of the current month and the next 11 months)**
- **To apply for registration within 28 days from the end of the relevant month**
- **Effective date of registration will be on the 1st day of the following month**

Includes

- ✓ **Standard Rated Supplies**
- ✓ **Zero Rated Supplies**
- ✓ **Deemed Supplies such as private use, etc.**

Excludes

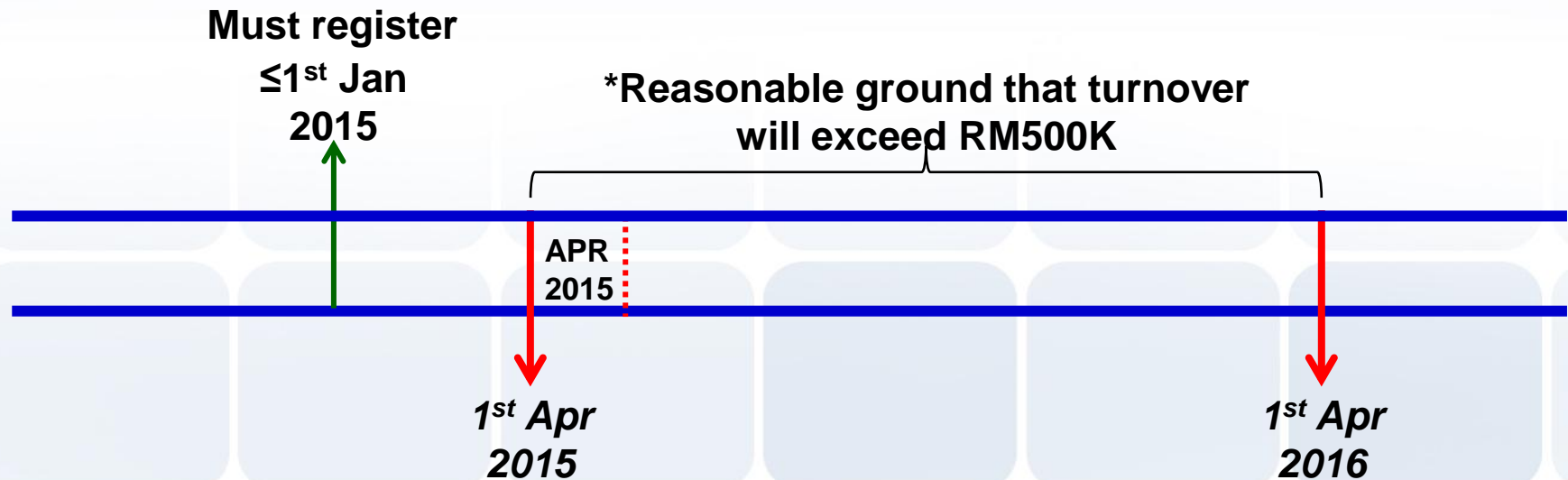
- ✓ **Exempt Supplies**
- ✓ **Sale of Capital Assets**
- ✓ **Imported Services**
- ✓ **Out of Scope Supplies**

Calculation of Taxable Turnover

For All services made by Engineers

- **turnover calculation based on**
 - **annual turnover**
 - **turnover exceeds the threshold in the past 12 months or within the future 12 months**

Registration before appointed date



* *May use historical turnover as basis for future sales*

GST RETURN

* Late Registration Penalty under Section 21(6)

No. of Days Late	Rate of Penalty	No. of Days Late	Rate of Penalty
1-30 days	1500	240-270	13500
31-60 days	3000	270-300	15000
61-90 days	4500	300-330	16500
91-120 days	6000	330-360	18000
120-150 days	7500	> 360	20000
150-180 days	9000		
180 -210 days	10500		
210-240	12000		

Registration

Voluntary Registration

- For businesses below threshold
- Must remain in the system for at least 2 years

Other types of Registration

- Branches /Divisional registration
- Group registration
 - ✓ Various members of companies under one group
- Agent principals registration
 - ✓ Registration for non-resident
- Joint Venture (JV) registration
 - ✓ Petroleum exploration activity

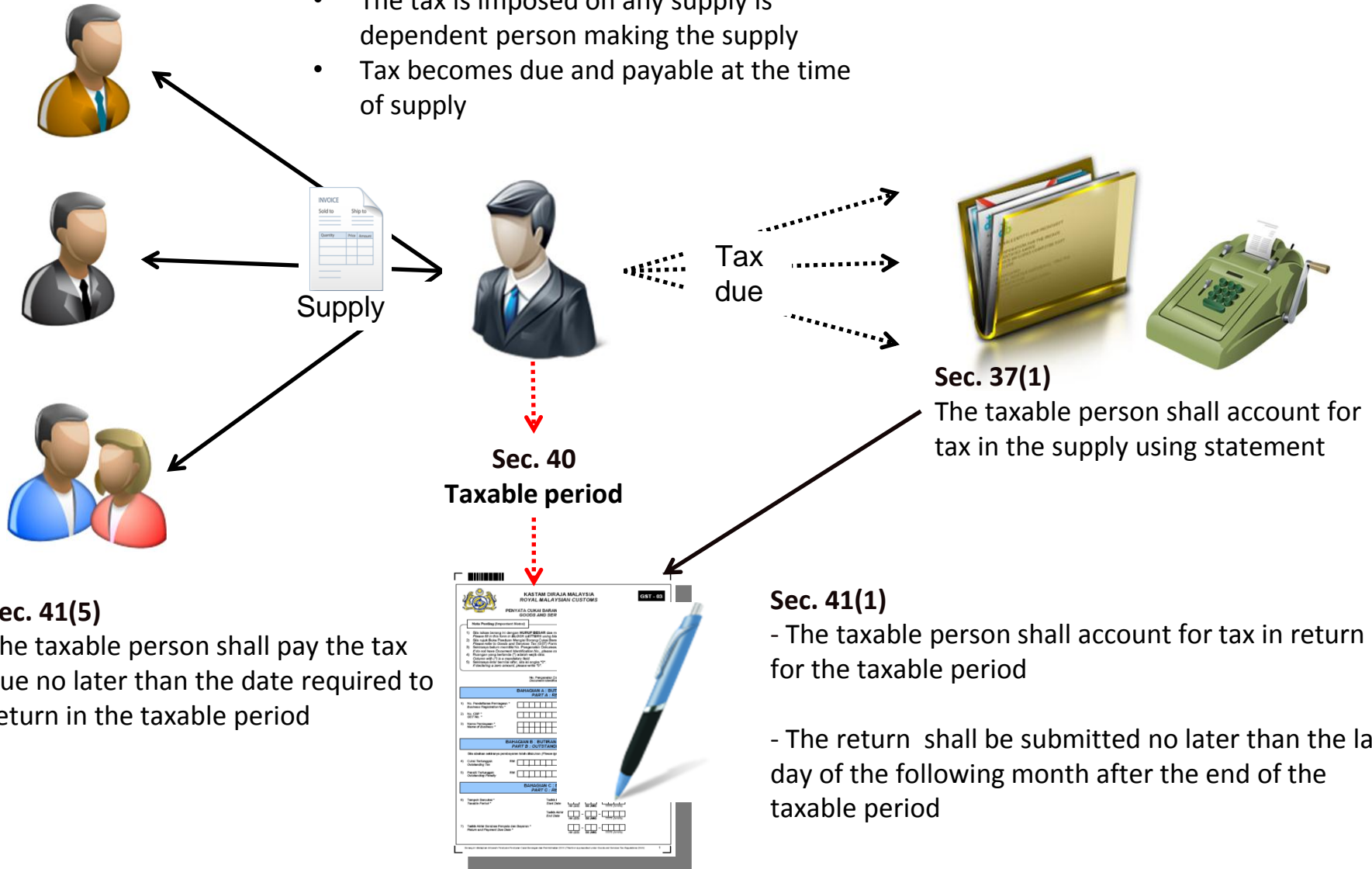
3

Responsibilities and Obligations of Registered Person

Liability of taxable person

Sec. 9(3)

- The tax is imposed on any supply is dependent person making the supply
- Tax becomes due and payable at the time of supply



As a registered person, what are my responsibilities?

Must comply with the requirements under the GST legislation as follows:

- i. **account for GST** on taxable supplies made and received
- ii. **submit GST return (GST-03)** and pay tax not later than the last day of the following month after the taxable period;
- iii. issue **tax invoice**

Cont...

- iv. **inform Customs of the cessation of business** within thirty days from the date of business cessation;
- v. **inform Customs on any changes** of address, taxable activity, accounting basis and taxable period; and
- vi. keep **adequate records** of business transactions relating to GST in the National or English language for seven years.

- **Types of tax invoice when making taxable supplies**
 - ✓ **full tax invoice**
 - ✓ **simplified tax invoice**

Issuance of Tax Invoice

Supplier Identification

© C SERVICES & TRADING GST REG. 1234-567

30 JALAN 37, TAMAN AWAM
BANDAR BARU SALAK JAYA,
43900 SEPANG

Phone: 03-87066078
Fax: 03-87066079
E-mail: someone@yahoo.com

Cash Sale

Invoice No. 11209
Date: 12.11.2011

Date of invoice

Bill To:

S. FULAN
30, JALAN SEROJA
SEPANG


Sufficient description

No	Item	Units	Description	Unit Price	Total
1	2022	1	PLASMA TV SOMY 56 INCH	8999.00	8999.00
				Price	8999.00
				Discount	500.00
				Subtotal	8499.00
				Total	8838.96

Price inclusive of GST 4%

The total amount payable including tax

Issued by: JUALI

 **e-Business Sdn.Bhd.**
1000 Jalan Tipu, Bandar Reka
Negeri Sembilan
GST No. 1234567-8-9
Tel: (06)60767676
No. 007

Full Tax Invoice

Serial number

Supplier Identification

Tax Invoice

Invoice Date: 21.11.2011

Date of invoice

The words "tax invoice" in a prominent place

TO:
Bisnes Gagal Jaya Sdn. Bhd
100, Jalan Dusta
Putra Cipta
Selangor

SHIP TO:
Bisnes Gagal Jaya Sdn. Bhd

Name and address of person being supplied

DATE	YOUR ORDER#	OUR ORDER#	SALES REP.
11.9.2011	1123	221	Rambo

Sufficient description

NO	ITEM	UNITS	DESCRIPTION	DISCOUNT %	TAXABLE	UNIT PRICE	TOTAL
1.	70467	10	utensil	-	4%	100	1000.00
2.	10230	100	Box	-	4%	23	2300.00

Subtotal	3300.00
Discount	300.00
Sub-total	3000.00
GST 4%	120.00
Total	3120.00

The total amount payable excluding tax, the rate of tax and the total tax chargeable shown as a separate amount.
The total amount payable including the total tax chargeable

Credit terms: 30 days
E.OE Authorised Signature:

Issuance of Tax Invoice

Simplified Tax Invoice

PETRONAS
 Puteraner (PSS S2 City Park)
 City Park Lot c Plot 6283
 70300 Bandar Seremban 2, Seremban
 06-6015442
 27 Jun 2012 07:24PM

Card Desc	Visa
Terminal	96956203
Site Id	000027006209456
Site Tran No	196695
POS STAN	450083
Ref	004321796565
Card	446032.....512
Card Exp	06/16
B. Approval	004926
B. Trace No	796565
TC	65786c06010367c4
App	MAYBANKARD VISA
App ID	a000000031010

APPROVED 00 000
 PRIMAX 95 XTRA RM55.11
 29.004ltr@RM1.900/ltr

TOTAL RM55.11

Mesra card
APPROVED
 Card 70838155.....2328
 Issued 29
 Bonus 0
 Available Balance 451

JURIAH NOOR JUHARI
 Thank You For Visiting
 PETRONAS

Statement "Price inclusive of GST 4%" need to be printed here

The total amount payable including GST 4%


Taxable Period

- Regular interval period where a taxable person accounts and pays GST to the government
- To determine at the time when the GST registration is approved
 - ✓ quarterly basis
 - ❖ for businesses with annual turnover not exceeding RM5 million
 - ✓ monthly basis
 - ❖ for businesses with annual turnover exceeding RM5 million
- A taxable person may apply to be placed in any other category other than his pre-determined taxable period

Submission of Tax Returns

Filing of Returns

- GST returns and payments to be submitted not later than the last day of the month following the end of the taxable period
- Electronic filing is encouraged



**KASTAM DIRAJA MALAYSIA
ROYAL MALAYSIAN CUSTOMS**

GST - 03

**PENYATA CUKAI BARANGAN DAN PERKHIDMATAN
GOODS AND SERVICES TAX RETURN**

Nota Penting (Important Notes)

- 1) Sila isikan borang ini dengan HURUF BESAR dan menggunakan pen mata bulat berdekat hitam.
Please fill in this form in **BLOCK LETTERS** using black ink ballpoint pen.
- 2) Sila rujuk Buku Panduan Mengisi Borang Cukai Barangan dan Perkhidmatan (CBP).
Please refer to Goods and Services Tax (GST) Forms Guide.
- 3) Sekiranya belum memiliki No. Pengenal Dokumen, sila hubungi Pusat Panggilan Kastam di talian 1-800-XXXX.
If do not have Document Identification No., please contact Customs Call Center at 1-800-XXXX.
- 4) Ruangan yang bertanda (*) adalah wajib diisi.
Column with (*) is a mandatory field.
- 5) Sekiranya ikrar bernilai sifar, sila isi angka "0".
If declaring a zero amount, please write "0".

No. Pengenal Dokumen *
Document Identification No. *

**BAHAGIAN A : BUTIRAN ORANG BERDAFTAR
PART A : REGISTRANT DETAILS**

- 1) No. Pendaftaran Perniagaan *
Business Registration No. *
- 2) No. CBP *
GST No. *
- 3) Nama Perniagaan *
Name of Business *

**BAHAGIAN B : BUTIRAN TUNGGAKAN CUKAI / PENALTI
PART B : OUTSTANDING TAX / PENALTY DETAILS**

Sila abaikan sekiranya pembayaran telah dilakukan (Please ignore if payment has been made)

- 4) Cukai Tertunggak RM - } pada (as at)
- 5) Penalti Tertunggak RM - } HH (DD) - BB (MM) - TTTT (YYYY)

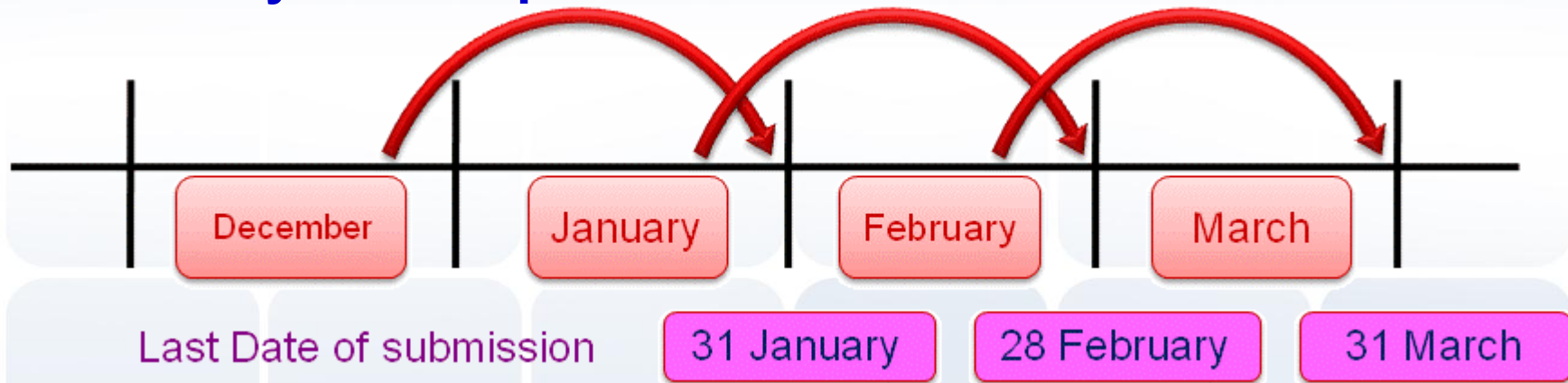
**BAHAGIAN C : BUTIRAN PENYATA
PART C : RETURN DETAILS**

- 6) Tempoh Bercukai * - - } Tarikh Mula
Taxable Period * HH (DD) BB (MM) TTTT (YYYY)
 - - } Tarikh Akhir
End Date HH (DD) BB (MM) TTTT (YYYY)
- 7) Tarikh Akhir Serahan Penyata dan Bayaran * - -
Return and Payment Due Date * HH (DD) BB (MM) TTTT (YYYY)

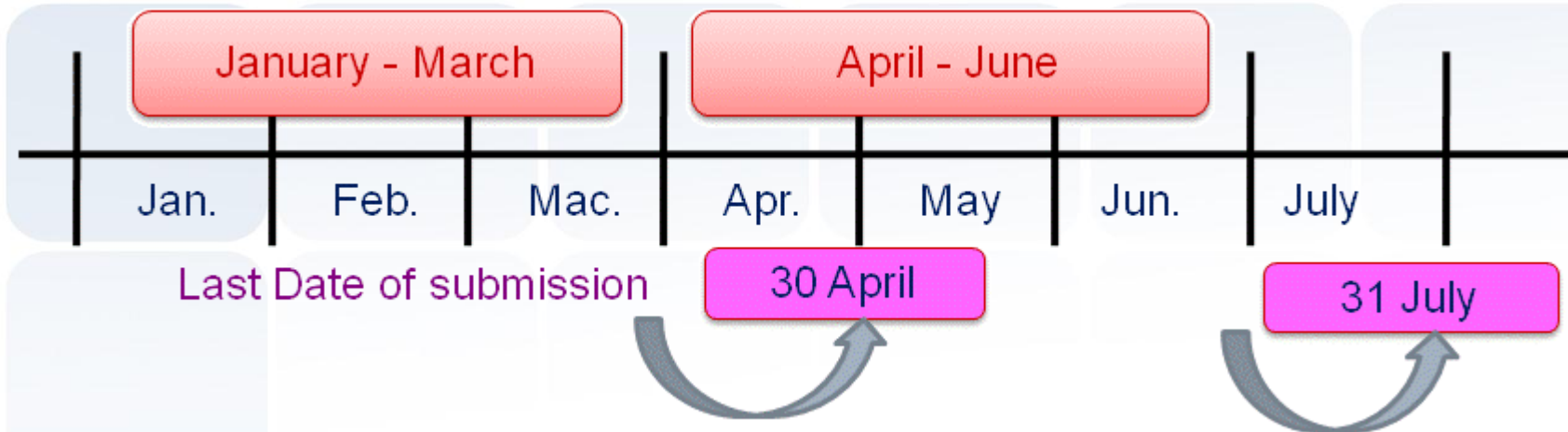
Submission Of Tax Returns

When to submit GST Return

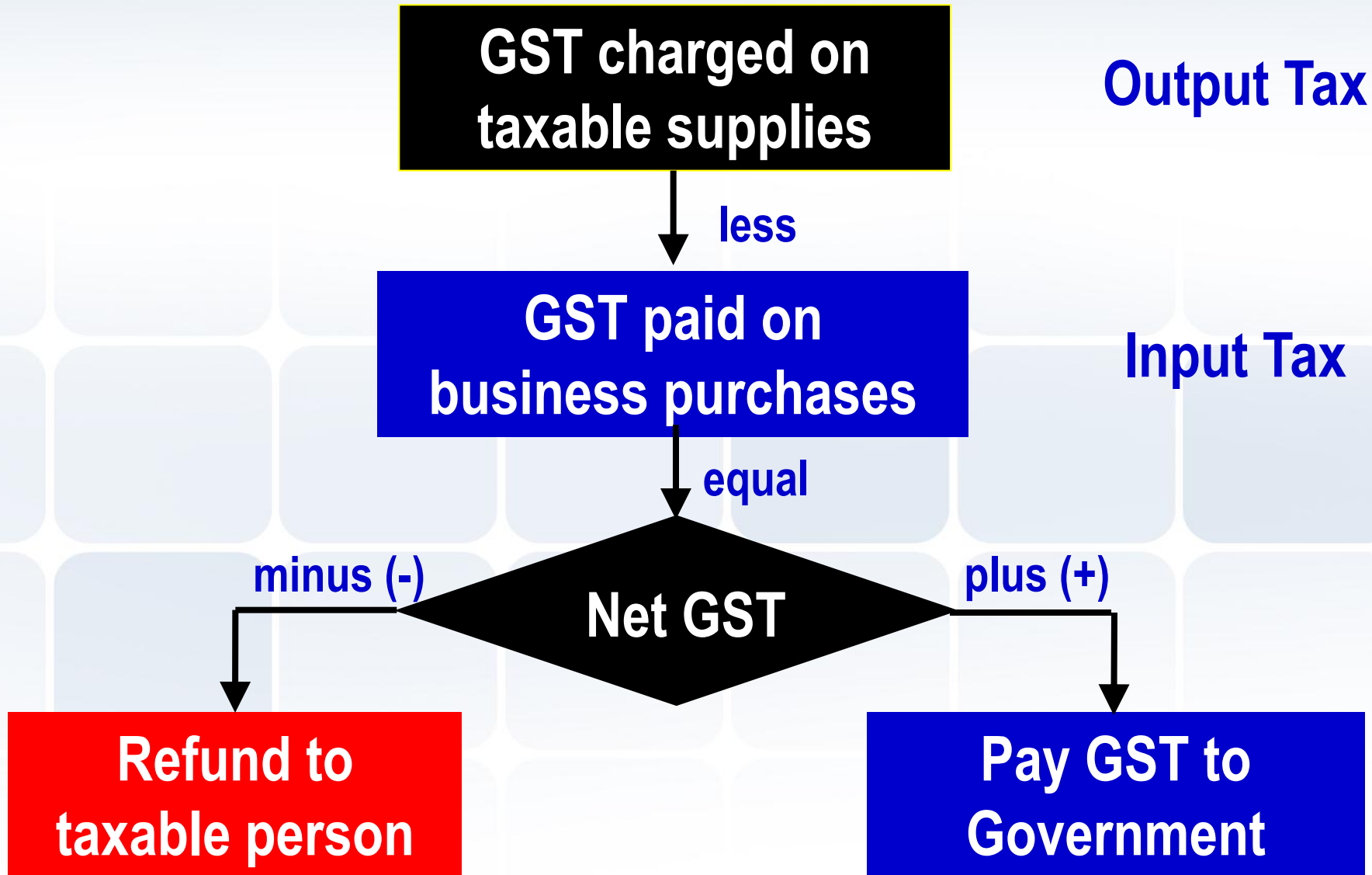
➤ monthly taxable period



➤ quarterly taxable period



Submission of Tax Returns



Submission Of Tax Returns

Sample of GST Return

- Calculation of output tax

- Value of taxable supplies made RM1,000,000 1
- Output tax RM 60,000 2

- Calculation of input tax

- Value of taxable supplies received RM 600,000 3
- Input tax RM 36,000 4

- Net tax payable/refundable

- GST payable (2 – 4) RM 24,000 5
- GST refundable (4 – 2) 6

Submission of Tax Returns

Sample of GST Return

- Calculation of output tax

- Value of taxable supplies made RM1,000,000 1
- Output tax RM 60,000 2

- Calculation of input tax

- Value of taxable supplies received RM1, 600,000 3
- Input tax RM 96,000 4

- Net tax payable/refundable

- GST payable (2 – 4) 5
- GST refundable (4 – 2) RM 36,000 6

Last day to pay tax

- last day of the month following the taxable period
 - ✓ if last day is a holiday
 - ❖ the following working day
- **GST Refunds**
 - ✓ 14 working days for electronic submission
 - ✓ 28 working days for manual submission

Records

- **Bahasa Malaysia or English**
- **7 years**
- **can be kept in soft or hard copy**
- **to be kept in principal place of business**

4

Entitlement of Input Tax

Input Tax Credit

INPUT

Goods (office stationaries, advertisement and others)

Services (rental telephone, premises and insurance)

Utilities (electricity and water)

**GST on inputs
= Input tax**

Professional Services

**Claimed
input tax**

OUTPUT

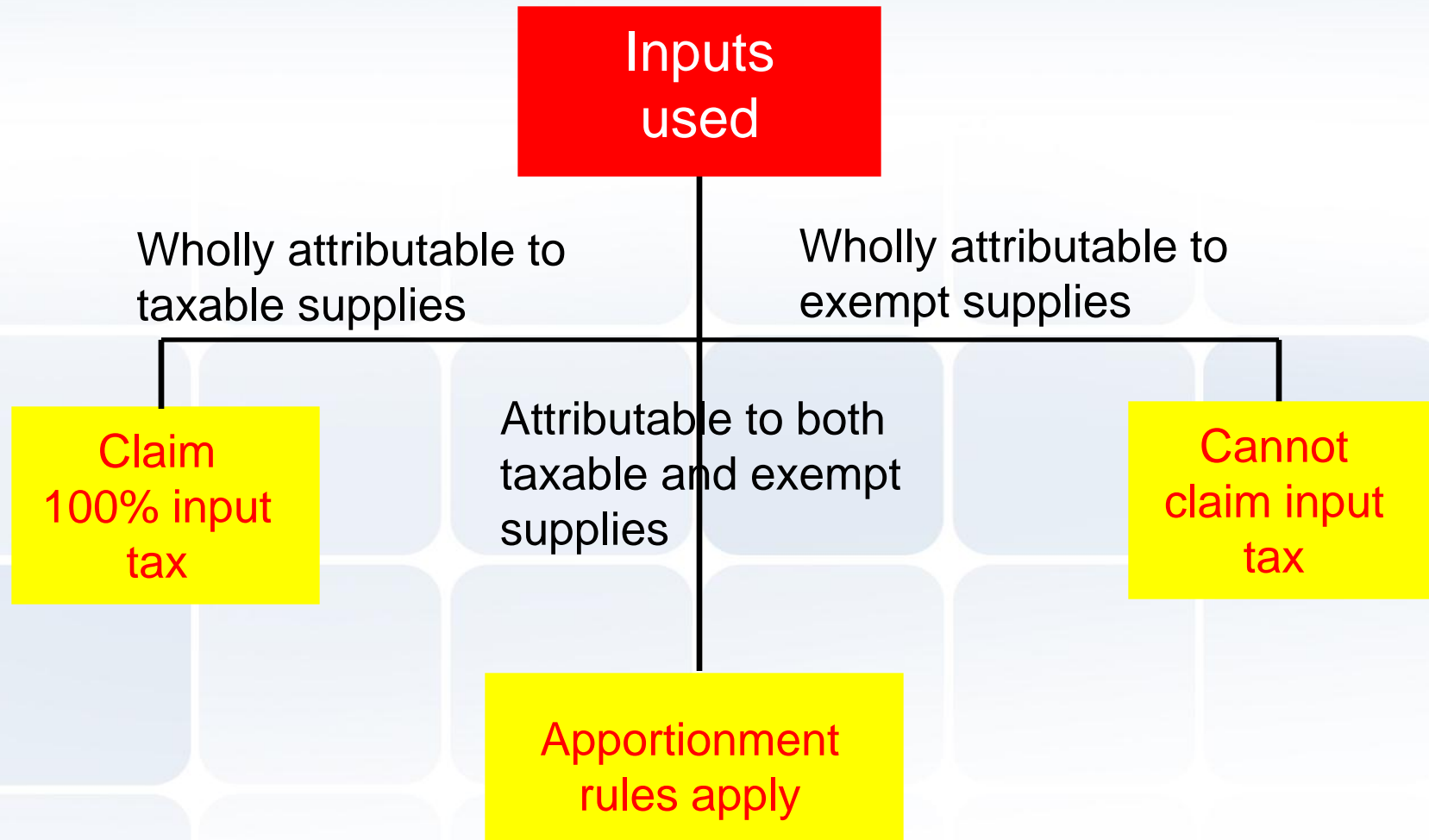
Professional Services (engineering, architects and surveying)

**GST on outputs
= Output tax**

- **Can claim Input tax on**
 - ✓ **Input used wholly in making taxable supply**
 - ❖ **standard rated or zero rated supplies**
 - ❖ **disregarded supplies (supplies within group, supplies made in warehouse and supplies between toll manufacturer and overseas principal)**
 - ❖ **supplies made outside Malaysia which would be taxable supplies if made in Malaysia**
 - ✓ **Apportioned between taxable and exempt supplies if making mixed supplies**
 - ✓ **Exempt supplies is below the de-minimis limit**

- **No apportionment if can attribute wholly to taxable or exempt supplies**
 - **full input tax if wholly attributable to taxable supplies**
 - **no input tax if wholly attributable to exempt supplies**
- **Apportionment rules**
 - **applicable when goods and services are used for both taxable and non-taxable**

Input Tax Credit



Treatment For Engineers

- **Services made by Consulting Engineer is a taxable supply regardless whether related to taxable or exempt property**
- **all input tax is claimable**
- **attributable to making taxable supply**

Prerequisite for ITC Claim

- **Claimant must be a taxable person**
- **Must have a valid tax invoice**
- **Invoice issued under the name of the claimant**
- **Goods and services acquired are not subject to any input tax restriction e.g. motorcars**
- **Goods and services are acquired for the purpose of making taxable supply**

Input Tax Credit

- **Cannot claim input tax even though GST is chargeable**
- **Blocked supplies:**
 - **passenger motor cars including hiring**
 - **family benefits**
 - **club subscription fee**
 - **medical and personal accident insurance**
 - **medical expenses**
 - **entertainment expenses except for employees**

Note: No GST will be imposed on subsequent supply of the above item

5

GST Treatment on Engineering sectors

GST Treatment in Engineering Services

- **Engineering is a professional service that provides independent expertise in engineering, science and related areas to governments, industries, developers and construction firms.**
 - ✓ **Design and build the infrastructure**

GST Treatment in Engineering services

MR HOLDING
(PROPERTY
DEVELOPER)



- GST Registrant
- Develop a piece of land into a commercial project



PJ Sdn.Bhd
(Engineer)



- GST Registrant
- to design building
- Bill MR Holding
- Charge GST to MR Holding



MR HOLDING
(PROPERTY
DEVELOPER)



- Account and paid in the return by due date for the taxable period
- Credit the input tax in the taxable period or later period approved by DG

Time of supply

- **the time to account for GST is at the earlier of the following**
 - ✓ **when payment is received or**
 - ✓ **when tax invoice is issued**

Time of Supply and Accounting Period

- **The engineers accounts for GST based on the date of tax invoice is issued**
 - ✓ **assuming you are on a monthly taxable period and you issue a tax invoice on 1st April**
 - ✓ **need to account for GST in your April GST return**

Discount

- **Discount is allowed**
- **GST is charged on the discounted or reduced amount**

Deposit

- **Subject to GST if payment is for progress payment or to offset future payment**
- **Have to account for GST on payment received or tax invoice issued whichever is earlier**
- **No GST if the deposit serves as security**

Hold or cancelled project

- **Subject to GST**
- **These services have been performed and billed**

Fees

- **Imposed for purpose of accreditation is not regarded as supply of goods or services if:**
 - ✓ **to the members relates to its aim and objectives and available without payment other than a membership subscription**
 - ✓ **Value of the supply is nominal**

Disbursements

- **Payment made by one party (agent) on behalf of another for good or services received by another party (client)**
- **not subject to GST with conditions :**
 - **payment on behalf of client to a third party**
 - **the client actually received the goods or services**
 - **the client knew that the goods or services paid for is provided by the third party.**
 - **The payment is authorized by client**

Disbursements (continue)

- **Conditions:**
 - **The client was responsible to pay**
 - **the payment is itemized**
 - **the person claims the exact amount from the client**
 - **the payment is clearly additional to the supplies the person makes to the client.**

- **Bad Debt Relief**

- ✓ entitle to relief on bad debts if the taxable person has not received any payment or part of payment in respect of the taxable supplies

- **Conditions to apply relief**

- ✓ GST has been paid
- ✓ has not received any payment or part payment 6 months from the date of supply or the debtor has become insolvent before the period of 6 months has elapsed
- ✓ sufficient efforts have been made to recover the debt

Imported Services

- **Subject to GST**
- **Reverse charge mechanism**
 - **The recipient has to account for GST if he provide the services by himself as a wholly taxable supplies**
 - **Can claim input tax**

Imported Services

Type of Person	Tax Status	Documentation
Taxable supplier	Full ITC	GST03
Mixed supplier	Apportionment of ITC	GST03
Non Registered -Exempt Supplier -Below threshold	Incurred GST	GST05
Individual / Non Business	No GST	No
Recipient in DA	No GST	No

Employee Benefits

- **Employees benefit include any right, privilege, service or facility provided free of charge to employees**
- **All goods provided free to the employees to be subjected to GST (subject to gift rule of RM500) except those exempted, blocked input tax and zero rated goods**
 - ✓ **input tax claimable**
 - ✓ **output tax on gifts > RM500**
 - **Value to be based on open market value**
- **Services supplied free**
 - ✓ **no GST**

6

Supplies Spanning GST

Supplies Spanning GST

Meaning of supply spanning GST

- **payment or invoice before appointed date and supply takes place on and after appointed date e.g. sales of goods, airline tickets and cinema**

General Rule

- **any supply before appointed date not subject to GST**
- **any supply on or after appointed date subject to GST**

Exception to the general rule

- **supply of warranty**
- **provision of services where service tax has been charged**
- **provision of goods where sales tax has been charged**
- **non reviewable contracts**

Supplies Spanning GST

BEFORE GST	ON OR AFTER GST	IMPLICATION ON GST
Goods or services supplied	Invoice issued or payment received	Not subject to GST
Invoice issued or payment received	Goods or services supplied	Value of supply deemed inclusive of GST and account in the 1st taxable period after the appointed date

Non Reviewable Contract

Non reviewable contract

- written contract with no provision to review consideration for the supply until a **review opportunity** arises

AND

- made no less than 24 months before 1.4.2015

Non Reviewable Contract

Meaning of review opportunity

- Opportunity for supplier either by himself or with agreement to –
 - ✓ change the consideration because of the imposition of GST
 - ✓ conduct a review after AD , renegotiation or alteration of consideration, or
 - ✓ conduct a review before AD, renegotiation or alteration of the consideration

Non Reviewable Contract

- **Zero rate supply for 5 years from 1.4.2015 or when a review opportunity arises whichever is the earlier if**
 - ✓ **both supplier and recipient are registered persons;**
 - ✓ **supply is a taxable supply; and**
 - ✓ **the recipient of the supply is entitled to claim input tax on that supply**
- **After 5 years period, revert to either standard rate or zero rate**



Special Refund

Special Refund

Entitle to special refund of sales tax if

- claimant is registered (mandatory) person
- hold goods on appointed date for making taxable supply
- goods are subject to sales tax
- holds relevant invoices or import document to show sales tax has been paid

Special Refund

Goods not eligible for special refund

- **capital goods** e.g. building and land
- **goods used partially or incorporated into other goods** e.g. raw materials, work in progress
- **goods for hire** e.g. cars, generators
- **goods not for business** e.g. personal use
- **goods not for sale or exchange** e.g. containers, pellets, stationeries, moulds, manufacturing aids
- **goods entitled to drawback**
- **goods allowed sales tax deduction under Section 31A Sales Tax Act 1972 (credit system)**

Special Refund

Manner to claim special refund

- claim within 6 months from appointed date
- for special refund $< \text{RM}10,000$ require audit certificate signed by a chartered accountant
- for special refund $\geq \text{RM}10,000$ require audit certificate signed by an approved company auditor
- use special form to claim refund (manual or online)
- to be given in eight (8) equal installments over a period of two (2) years
- to account as output tax if special refund is claimed and goods are returned

Special Credit Application

*Mandatory Field

GST No. *

Search

Clear

Applicant's Information

Name of Business/Company

Business Address

Postcode

Town

State

- Please Select -

Application Details

Received Date *

- Select Day - / - Select Month - / - Select Year -

Sales Tax License No.

Total Purchase Value (RM) *

Full Sales Tax Amount Claimed (RM) *

20% Method Amount Claimed (RM) *

Remarks *

Supporting Documents

External Audit Certificate

Internal Audit Certificate

Copy of Sales Tax License

Others (Please Specify)

Signature Confirmation *

Submit

Special Refund

Reduce special refund to 20%

(20% method)

- **purchase goods from non licensed manufacturers**
- **goods are subject to sales tax**
- **holds invoices which does not show sales tax has been charged**
- **claimant is a registered (mandatory) person**
- **hold goods on appointed date for making taxable goods**

Special Refund

20% method

- reduce the actual purchase price by 80% for goods held on hand on appointed date

Special refund = actual price x 20% x sales tax rate

Example:

Purchase RM15,000 of raw materials but holds RM10,000 on appointed date

Special refund = RM10,000 x 20% x 10%
= RM200



Business Preparation

GST Implementation Approach

To implement a GST compliant system

**GST
Project
Team**

1st phase

Initiate
impact
study

2nd phase

Make changes to
system processes
and staff training

3rd phase

Register for
GST and dry
run

Nov 2013 -- Jan 2014
(3 months)

Feb 2014 -- Sept 2014
(8 months)

Oct 2014 -- Mar 2015
(6 months)

Key areas requiring attention

Tax
regulatory
compliance

Documentation
and system

Legal and
transitional
issues

Education
and training

Vendor and
supplier
communication

GST Implication on Registration

- **pre-registration**
 - **registration exercise begins 6 months before date of GST implementation**
 - **mandatory registration**
 - ❖ **to register 3 months before date of GST implementation**
- **voluntary registration**
 - **input tax consideration**
 - **consumer profile**

GST Implication on Prices

- **identify existing suppliers**
 - **talk to small suppliers to get them registered**
 - **review procurement policy to avoid tax cascading**
 - **negotiate prices with suppliers to pass on saving**
- **review sales price**
 - **pass on saving**
 - **absorption of GST**
 - **Price Control and Anti Profiteering Act 2011**

GST Implication on Stock Management

- **monitor business stocks**
 - **purchase strikes and lulls**
 - **procurement policy**
 - **registration and deregistration**
- **special refund**
 - **physical stock take on hand**
 - **documents to support refund**
 - **audit certificate**

GST Implication on Cash Flow

- need to analyse cash flow impact
 - cash recover from customer before GST is due
 - assess the need to provide for one time fund to cater for GST payment upfront
- review credit terms to customers

GST Implication on Invoicing

- identify whether standard rate, exempt, zero rate or out of scope supply
- issuance of full and simplified tax invoice
- 21 days rule

GST Implication on Output Tax

- **gifts > RM500 subject to GST**
- **commercial samples in a form not ordinarily available for sale to the public not subject to GST**
- **deemed supply eg. private use and disposal of business assets subject to GST**
- **supplies to connected persons**

GST Implication on Input Tax

- **input tax credit**
 - **apportionment of input tax**
 - **annual adjustment (partial exemption)**
 - **Capital Goods Adjustment**
- **blocked inputs not claimable**
- **incidental financial supplies**
- **claim > RM500 to be supported by full tax invoice**

GST Implication on Contracts

- avoid long term contract without legal review
- absorption of GST
- pricing strategy to pass on saving

GST Implication on Human Resource

- upgrade staff understanding of GST
- avoid unnecessary mistakes
- false information may open to audit case
- review policy on fringe benefits

GST Implication on System

- **perform complete mapping of transactions to identify required changes and GST liability**
- **use of online submissions to tax agency**
- **computerised system**
 - **system processes**
 - ❖ **print receipts with GST amount**
 - ❖ **issue GST invoice**
 - ❖ **claim for refunds and bad debts**
 - ❖ **prepare GST returns and make adjustments**
 - **approach – internally, vendor, COTS**

Conclusion

Both business community and Government are well -prepared to implement GST

Implementation problems are minimized

Minimum impact on prices of goods and services

Public accept GST implementation

End of Presentation

GST Unit
Royal Malaysian Customs Department
Ministry of Finance



Comments and Enquiries

- i) **Royal Malaysian Customs Department,
Goods & Services Tax Division,
Ministry of Finance,
Komplek Kementerian Kewangan,
No.2, Persiaran Perdana, Precint 2,
Pusat Pentadbiran Kerajaan Persekutuan Malaysia,
62596 PUTRAJAYA.
Tel : 03-88822420 / 88822522**

- ii) **GST PORTAL: www.gst.customs.gov.my**

- iii) **Customs Call Centre (CCC)
Tel: 03- 78067200
Fax: 03- 78067599
Email: ccc@customs.gov.my**

- Bad debts in relation to a sale before AD
 - Claim within 3 months
 -
- Debit note raised on or after AD for a sale before AD
 - cannot charge sales tax
 - account for sales tax?
- Bill of Demand for an offence before AD
 - Claim within 3 years from the date of which whole sales tax
 - is payable / deficient tax paid
- Outstanding Sales tax deduction (credit system)
 - Last deduction from the sales tax payable in the last return
 - ✗ → Any balance not refundable , consistent with current practice